

Faculty

Shelley Cohen RN, MSN, CEN

Is the educator and consultant for Health Resources Unlimited, LLC, a company she founded in 1997. Her humorous and direct approach to problem solving has captivated audiences across America from Maine to Alaska. As an author and nationally known speaker, Shelley brings more than 30 years of nursing experience into the classroom. Her experience in emergency care is current and relevant to the issues facing Emergency Departments from the perspective of the staff nurse, educator, and the manager. Her web based *Triage Tip of the Month* and her *101 Triage Tips* pocket book provide resources to improve triage efficiency and improve the decision process of triage through critical thinking skills. Shelley teaches a variety of audiences on topics related to emergency care, leadership, and patient assessment.

“You got everyone revitalized and interested in their profession again”

*Linda Libby, Nurse Director
North Country Hospital*

**“All ER staff need to attend this course”
“I return to triage with a more sincere and alert attitude”**

“ The best triage course or for that matter best “in-service” I’ve had the fortunate experience to attend ever!!!”

Triage: Train the Trainer



June 10, 2011

- ◇ **Consistency in triage practice**
- ◇ **In-house trainers—flexibility in scheduling**
- ◇ **Trainers updated with best practices**
- ◇ **Improved validation of triage decisions**
- ◇ **Access to ongoing clinical support**

For more information and fees

Health Resources Unlimited

888-654-3363

educate@hru.net

www.hru.net

Nearby Motels:

- ⇒ Newport City Motel (802)334-6558
- Four Seasons Motel (802)334-1775



Presents

Shelley Cohen RN, MSN, CEN

Emergency Triage

Toolbelt

June 8/9, 2011

Newport, Vermont

Seminar Location:

East Side Restaurant

47 Landing Street

Newport, Vermont 05855

Program Description

Who can benefit from this program?

- All ED nurses- including new grads!
- ED nurse managers
- ED educators / clinical directors

Why should you attend?

- * Learn basics of implementing five level triage
- * Improve your current triage processes
- * Identify elements of effective competency.
- * Prepare to meet regulatory requirements

Seminar Fee:

Vermont Nurses: No Fee!

Funds provided through Next Generation Grant, Vermont Department of Labor.

Your social security number is required to participate in the grant funding.

All Others \$150 (includes lunch)

Checks payable to North Country Hospital

Accreditation

Provider approved by the California Board of Registered Nursing, Provider Number: CEP12961 for 12.5 Contact Hours.

This continuing nursing education activity was approved by the Tennessee Nurses Association, an accredited approver by the American Nursing Credentialing Center's Commission on Accreditation.

Emergency Triage Toolbelt # 08710 12.5 Contact Hours

Triage Trainer # 08610 5.5 Contact Hours

Comprehensive 2 Day Agenda

Registration 7:30am

Seminar 8:00am - 4:00pm

Lunch 11:30am - 12:30pm

(Lunch is included)

Triage

Current Standards of Acuity Levels
Nursing Role
Guidelines

Patient Assessment

Using Common Senses
Data Collection
Pain Assessments/Chief Complaint

Special Considerations

Pediatric/Geriatric/Frequent ED Users

Risk Management

Practice Standards
EMTALA Compliance
Documentation Specifics
Telephone Triage

Triage Red Flags

Kinematics of Injury
Headache
Eye, Ear and Nose
Mouth, Throat and Neck
Chest Pain

Triage Challenges

Reassessment
Competency Validation
Potentials for Violence

Customer Services

The Image of the ED Nurse
Patient Perspectives
Reality Check for Triage Nurses

Family Violence

Victims of Violence
Domestic/Child/Elder Misuse

More Triage Red Flags

Abdominal Pain/Back Pain
Extremity Specifics
Fever
Seizures
Heat/Cold Emergencies
Patients with Behavior Changes
Toxicities

Registration

Name _____

Address _____

City _____

State _____ Zip _____

Phone _____

Email _____

Employer:

Name _____

Address _____

Mail Registration/Check to:

Brittany Marquette
North Country Hospital
189 Prouty Drive
Newport, Vermont 05855

For questions:

Linda Libby, ED Nurse Director
802-333213

llibby@nchsi.org

Phone in or email registration to:

Brittany Marquette
802-334-3210, ext 358
bmarquette@nchsi.org