

Faculty

Shelley Cohen RN, MSN, CEN

Educator and consultant for Health Resources Unlimited, LLC, a company she founded in 1997. Her humorous and direct approach to problem solving has captivated audiences across America from Maine to Alaska. As an author and nationally known speaker, Shelley brings more than 30 years of nursing experience into the classroom. Her experience in emergency care is current and relevant to the issues facing Emergency Departments from the perspective of the staff nurse, educator, and the manager. Her web based *Triage Tip of the Month* and her *101 Triage Tips* pocket book provide resources to improve triage efficiency and improve the decision process of triage through critical thinking skills. Shelley teaches a variety of audiences on topics related to emergency care, leadership, and patient assessment.

“You got everyone revitalized and interested in their profession again”

*Linda Libby, Nurse Director
North Country Hospital*

**“All ER staff need to attend this course”
“I return to triage with a more sincere and alert attitude”**

“ The best triage course or for that matter best “in-service” I’ve had the fortunate experience to attend ever!!!”

www.hru.net

Triage: Train the Trainer

- ◇ Consistency in triage practice
- ◇ In-house trainers—flexibility in scheduling
- ◇ Trainers updated with best practices
- ◇ Improved validation of triage decisions
- ◇ Access to ongoing clinical support



For more information and fees

Health Resources Unlimited

888-654-3363

educate@hru.net

www.hru.net

Nearby Hotels:

- ⇒ Microtel Inn & Suites (813)783-2211
- ⇒ Quality Inn (813)762-2000
- ⇒ Best Western (813)782-5527

30 Minutes from Busch Gardens

60 Minutes from Disney World



**FLORIDA HOSPITAL
ZEPHYRHILLS**

The skill to heal. The spirit to care.

Presents

Shelley Cohen RN, MSN, CEN

Emergency Triage

Toolbelt

August 30 & 31, 2010

Zephyrhills, Florida

Seminar Location:

Seventh Day Adventist of East Pasco

7333 Dairy Road

Zephyrhills, FL 33540

Program Description

Who can benefit from this program?

- All ED nurses- including new grads!
- ED nurse managers
- ED educators / clinical directors

Why should you attend?

- * Learn basics of implementing five level triage
- * Improve your current triage processes
- * Identify elements of effective competency
- * Prepare to meet regulatory requirements

Seminar Fee:

FHZ Employees \$25

AHS Employees \$150

All Others \$185

Make check payable to:

Florida Hospital Zephyrhills

Registration fee includes complimentary
refreshments and complete workbook

Accreditation

Provider approved by the California Board of Registered
Nursing, Provider Number: CEP12961 for
12.5 Contact Hours.

This continuing nursing education activity was approved by
the Tennessee Nurses Association, an accredited approver
by the American Nursing Credentialing Center's Commission
on Accreditation.

Comprehensive 2 Day Agenda

Registration: 7:30am

Seminar: 8:00am - 4:00pm

Lunch: 11:30am - 12:30pm

(Participants are on their own for lunch)

Triage

Current Standards of Acuity Levels
Nursing Role
Guidelines

Patient Assessment

Using Common Senses
Data Collection
Pain Assessments/Chief Complaint

Special Considerations

Pediatric/Geriatric/Frequent ED Users

Risk Management

Practice Standards
EMTALA Compliance
Documentation Specifics
Telephone Triage

Triage Red Flags

Kinematics of Injury
Headache
Eye, Ear and Nose
Mouth, Throat and Neck
Chest Pain

Triage Challenges

Reassessment
Competency Validation
Potentials for Violence

Customer Services

The Image of the ED Nurse
Patient Perspectives
Reality Check for Triage Nurses

Family Violence

Victims of Violence
Domestic/Child/Elder Misuse

More Triage Red Flags

Abdominal Pain/Back Pain
Extremity Specifics
Fever
Seizures
Heat/Cold Emergencies
Patients with Behavior Changes
Toxicities

Registration

Name _____

Address _____

City _____

State _____ Zip _____

Phone _____

Email _____

Employer:

Name _____

Address _____

Payment Method: Check Credit Card
Mastercard Visa Amer. Express Discover

Account # _____

Exp. Date _____

Signature _____

Digit Code _____ Zip Code _____

Mail Registration and Check to:

Florida Hospital Zephyrhills
Attn: Nancy Canoy, Clinical Compliance
7050 Gall Blvd.
Zephyrhills, FL 33451

Fax Credit Card Registrations:
813-779-6228

Call For Questions:
813-783-6119 Ext. 2158

Registration Must Be Postmarked By
August 13, 2010
No on-site Registrations