Faculty

Shelley Cohen RN MSN CEN is the founder of Health Resources Unlimited, a LLC developed in 1997. With a passion for confronting the realities of patient flow in the ED setting as well as a desire to bring effective tools and resources to nurse managers, Shelley brings her message via consulting, educating, presentations, and publications.

With extensive experiences at both the staff and manager level, she maintains a current hands on practice as a pm staff nurse in an emergency department in Tennessee. Additional attributes include:

- A humorous and direct approach that captivates audiences
- Internationally recognized speaker
- Author of 12 books and more than 20 articles
- Groundbreaking work on the image of nursing

“Shelley is a lively, dynamic speaker who can hold an audience’s attention with ease. As a speaker and author, she always receives top marks in audience evaluations for her warmth, humor, and her ability to break down complex topics into easily understood parts. Her professionalism and commitment to excellence are unparalleled.”

Rebecca Hendren
Senior Editor, HCPro Publishers

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Over 15,000 Nurses Trained, Coached and Inspired!
Emergency Triage Toolbelt
Nationally Recognized Comprehensive Triage Education And Support

Triage is risky business and nurses need appropriate tools and resources to minimize this risk while maintaining a current knowledge base. Our comprehensive course content will:
- Assist in validating triage competency
- Reduce risk with consistency in triage practices
- Improve patient outcomes
- Equip you with tools to implement/improve a 5 level triage process
- Ensure triage related regulatory requirements are met (EMTALA/Joint Commission)

Who will benefit from this program?
- Novice and experienced emergency nurses
- Emergency directors/managers
- Staff development educators
- Urgent care staff

Testimonials:
“Shelley’s teaching technique and real life experience brought a high level of enjoyment and value to the program.”
“One of the best classes I have taken, thank you!”
“SO timely and useful, very thorough, love the written materials.”

Triage Trainer
Finally a cost saving alternative for the challenge of maintaining current triage practices in your emergency setting! You select the staff that meet our trainer eligibility requirements and they participate in Emergency Triage Toolbelt™ as well as a third trainer day session.

- Bring best triage practices to your facility and keep them there!
- Maintain current standards of practice
- Access triage support and advice when you need it
- Engage staff in improving triage processes

*Turn key - ready to go* nationally recognized course content including the following:
- A full day of education and tools to make triage training a success for your organization
- PowerPoint CD with teaching notes
- Triage Trainer chat line and conference call support
- Quarterly newsletter Triage Trends with accompanying knowledge validation tools
- Free webinars

Leadership Development
Empower those who manage/lead employees in the world of health care delivery by providing effective tools and resources for success—an essential component of leadership development. Our course content includes the fundamentals as well as "take aways" for immediate implementation.

- Learn effective leadership skills
- Empower staff to be more accountable
- Minimize staff whining
- Learn to take ownership and coach staff

Check out our website at www.hru.net for a complete listing of presentation options!

No Whining!
A lot of humor and a dose of common sense mixed with a good size portion of accountability build the foundation to minimize whining at the workplace. Managers learn effective methods to hold themselves and staff more accountable with complaints.

“I love the presentation. Hope to wear my tool belt and use my power tools in my new position. Thank you!”

“Presentation was awesome and very enlightening. I am a new manager and found the content easy to follow and will enhance my current work practice.”

“Right on the money with lot of your comments..way to go Shelly!!”

Contact Us
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