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Education:

Excelsior College. Albany, NY
Master Science Nursing 2009

College of Saint Francis. Joliet, IL
Bachelor of Science Health Arts 1997

Faulkner Hospital School of Nursing, Jamaica Plain, MA
Diploma Nursing 1975

Professional Positions/Experience:

Educator/Consultant 1997-Present
Health Resources Unlimited
Hohenwald, Tennessee

- Responsible to develop, coordinate and provide education and consulting to health care organizations with a focus on emergency department triage and nurse leadership development.
- Assists organizations in defining and clarifying identified problems and formulates action plans in response
- Accountable for ongoing support to Triage Trainers across the country through email and conference call mentoring and coaching
- Role includes writing of quarterly triage newsletter, webinars and other resource materials while maintaining a current knowledge base related to triage and nurse leadership issues

Staff Nurse prn-Emergency Department 2007-Present
Williamson Medical Center
Franklin, Tennessee

- Staff nurse responsibilities include the role of triage as well as providing primary nursing care to patients of all age demographics. Emergent, urgent and non-urgent nursing care skills required in an environment using electronic health records for nursing documentation. Patient volume is approximately 38,000 patients/year.
- Work with nursing students as a preceptor and mentor when they rotate to the department for their clinical hours

The Sullivan Group 2010 - Present
Chicago, Illinois

- Partner in national risk and safety collaborative

- Resource for triage initiatives
- Author and developer of their online triage education modules
- Co-developer of web based triage audit assessment tool being released May 2014

Editorial Advisory Board 2005-2011
 Strategies for Nurse Managers
 HCPRO
 Marblehead, Massachusetts

- Work with editorial team to determine topics for newsletter as well as to identify trends in nursing that affect nurse leaders.
- Review submitted work by other authors for content and anticipated response of readers.

Adjunct Faculty 2011-2012
 Columbia State College
 School of Nursing
 Columbia, Tennessee

- Working with senior nursing students for their med-surg clinical rotation

Staff Nurse prn-Emergency Department 1997-2007
 Northcrest Medical Center
 Springfield, Tennessee

- Staff nurse responsibilities included triage as well as primary nursing care to all age demographics.
- Acted as a “super user” for implementation of first completely paperless ED in the US. Patient volume was approximately 35,000 patients per year.
- Worked with new graduate nurses in developing their orientation program and acting as a mentor for them.

Staff Nurse prn-Emergency Department 1997-2001
 Gateway Medical Center
 Clarksville, Tennessee

- Staff nurse responsibilities included the role of triage and provided a team model approach of nursing for patients in the care areas of all age demographics. This department volume was approximately 45,000 patients per year.

Clinical Coordinator 1995-1997
 Tennessee Christian Medical Center
 Portland, Tennessee

- Responsible for nurse management of emergency department and critical care areas

- Provided guidance and development strategy for existing occupational medicine program. Responsible for marketing plan and staff engagement in new processes related to these patients.
- Acted as interim onsite coordinator for approximately 4 months overseeing all departments in 30 bed hospital.

Staff Nurse prn-Emergency Department 1992-1994
 Baptist Hospital
 Nashville, Tennessee

- Staff nurse responsibilities in the role of triage and direct care patients using a team model approach. At this time, patient volume was approximately 55,000 visits per year.

Travel Nurse – Emergency Department 1991-1992
 Rutland Regional Medical Center
 Rutland, Vermont

- Temporary travel position as a full time staff nurse incorporating both role of triage and primary care nurse of patients in the exam area.
- Volunteer member of ICU float pool.

Leadership Roles 1982-1991
 Lakes Region General Hospital
 Laconia, New Hampshire

- Served as nurse manager of Emergency Department responsible for staff, budgeting, and planning care of the ED patient. Ensuring standards of care and developing quality review processes in collaboration with medical staff were also required.
- Developed and implemented a new occupational health medicine program for the organization with responsibility to initiate proposal and presentation for Board of Directors. Responsible for developing policy, procedure and standards while orienting staff to new specialty offered by the organization. With a direct report to the CEO, this role also required ongoing data collection and community outreach efforts via marketing.

Clinical Nursing Positions 1976-1982
 Tufts New England Medical Center
 Boston, Massachusetts

- Neuro ICS staff nurse 1976-1980
 Staff nurse responsibilities in an eight bed neuro intensive care unit that included ventilator dependent patients. Patient demographic was mainly adults, with occasional pediatric admissions. Experience working in a teaching facility that required collaboration with interns and residents. Also served as senior staff nurse for a period of one year with accountabilities as shift charge nurse as well as evaluation of staff assigned to this shift.

- Emergency Department staff nurse 1980-1982
Staff nurse responsibilities included the role of triage with a team model approach to care of patients in the exam area. Patient population was high acuity drawn from a major inner city.

Staff Nurse-Neurology/Neurosurgery 1975-1976
VA Medical Center
Boston, Massachusetts

- Staff nurse on 36 bed inpatient neurology and neurosurgery floor that included post operative patients.

Professional Registration/Certifications:

RN Licensure Tennessee 92827
CEN (Certified Emergency Nurse) 8310169
ACLS (Advanced Cardiac Life Support)
PALS certification (Pediatric Advanced Life Support)
ENPC certification (Emergency Nursing Pediatric Course)
TNCC certification (Trauma Nursing Core Course)
PEARS (Pediatric Emergency Assessment and Stabilization Course)

Professional Memberships and Activities:

Member, Emergency Nurses Association, 1982-Present
Emergency Department Crowding Committee, 2011-2012.
Volunteer faculty for CEN renewal course, 2007.
Government Affairs Committee member, 2002-2003.
Education Committee member, 2004-2005.
Education Committee Chairperson, 2006.
Clinical Expert Resource, 2004-Present.
Member, American Nurses Association, 1998-Present.
Advisory committee: ANA Workplace Violence and Incivility Professional Issues Panel
Member, National Nurse Business Association, 1997-2012
Member, Middle Tennessee Medical Reserve Corp, 2008-Present.

Awards and Honors Received:

2008 Nominee for Tennessee Nurse of the Year
2005 Nominee for Emergency Nurse Association Nurse Educator Award
1989 New Hampshire Occupational Health Nurse of the Year

Publications (ten year retrospect; please contact me directly if interested in earlier dates):

- Cohen, Shelley (January 2015). Emergency Triage Toolbelt [updated version]. Hohenwald, TN: Health Resources Unlimited.
- Cohen, Shelley and Cox, Sharon (2014). Essentials for Nurse Managers. Massachusetts: HCPro.
- Cohen, Shelley (2014). Don't Get Stuck in a Management Vacuum. *Nursing Management*, 45 (11), 11-13.
- Cohen, Shelley (2014). A New Leader's "Trust Barometer". *Nursing Management*, 45 (9), 17-19.
- Cohen, Shelley (2014). From Sheep to Lion: Confronting Workplace Bullying. *Nursing Management*, 45 (7), 9-11.
- Cohen, Shelley (2014). Resolving Conflict by Setting Ground Rules. *Nursing Management*, 45 (5), 17-21.
- Cohen, Shelley (2014). Owning Your Role. *Nursing Management*, 45 (3), 8-10.
- Cohen, Shelley (2014). Braving the Brand New Manager World. *Nursing Management*, 45 (1), 8-9.
- Cohen, Shelley (2013). Transitioning New Leaders: Seven Steps For Success. *Nursing Management*, 44 (2), 9-11.
- Cohen, Shelley (2013). Recruitment and Retention: How To Get Them and How To Keep Them. *Nursing Management*, 44 (4), 11-14.
- Cohen, Shelley (2013). Talk It and Walk It: Staff Communication. *Nursing Management*, 44 (6), 16-18.
- Cohen, Shelley (2013). Creating Worthwhile Staff Meetings. *Nursing Management*, 44 (8), 15-17.
- Cohen, Shelley (2013). The Realities of Accountability. *Nursing Management*, 44 (9), 26-28.
- Cohen, Shelley (2013). The Balancing Act. *Nursing Management*, 44 (11), 21-25.
- Cohen, Shelley (2013). Perspectives On Emergency Department Throughput. *Journal of Emergency Nursing*. 39 (1), 61-64.
- Cohen, Shelley (2012). Triage Fundamentals. Oak Terrace, Illinois: The Sullivan Group.

- Cohen, Shelley (2012). Sheehy's Manual of Emergency Care. St. Louis: Elsevier.
(author of two chapters in this textbook)
- Cohen, Shelley (2011). Triage Tips T-Mail. Hohenwald: Health Resources Unlimited.
- Cohen, Shelley (2011, Original date 1997). Emergency Triage Toolbelt. Hohenwald: Health Resources Unlimited.
- Cohen, Shelley (2009). RN delegation. *Tennessee Nurse*, 72 (4), 10.
- Cohen, Shelley and Bartholomew, Kathleen (2008). Our image, our choice. Perspectives on shaping, empowering, and elevating the nursing profession. Marblehead: HCPro, Inc.
- Cohen, Shelley, et al. (2008). Critical thinking in long-term nursing care. Marblehead: HCPro, Inc.
- Cohen, Shelley (2008). 101 Triage tips (2nd Ed.) Hohenwald: Health Resources Unlimited.
- Cohen, Shelley (2008). Manager tip of the month. Message posted to electronic mailing list (non-archived), Hohenwald, Health Resources Unlimited.
- Cohen, Shelley (2008). Triage tip of the month. Message posted to electronic mailing list (non-archived), Hohenwald, Health Resources Unlimited.
- Cohen, Shelley (2007). Carefully consider your next career move. *Nursing Management*, 38(10), 56.
- Cohen, Shelley (2007). Critical thinking in the intensive care unit. Marblehead: HCPro, Inc.
- Cohen, Shelley (2007). Critical thinking in the medical-surgical unit. Marblehead: HCPro, Inc.
- Cohen, Shelley (2007). Critical thinking in the pediatric unit. Marblehead: HCPro, Inc
- Cohen, Shelley (2007). The image of nursing. *American Nurse Today*, 2(5), 24-26.
- Cohen, Shelley (2007). Look professional while motivating staff toward certification. *Nursing Management*, 38(1), 56.
- Cohen, Shelley (2007). Manager tip of the month. Message posted to electronic mailing list (non-archived), Hohenwald, Health Resources Unlimited.
- Cohen, Shelley (2007). Streamline emergency care. *Men in Nursing*, 2(4), 32-35.
- Cohen, Shelley (2007). Speak up about compensation issues and new processes. *Nursing Management*, 38(4), 80.
- Cohen, Shelley (2007). Triage tip of the month. Message posted to electronic mailing list (non-archived), Hohenwald, Health Resources Unlimited.

- Cohen, Shelley (2007). Triage trainer. Hohenwald: Health Resources Unlimited.
- Cohen, Shelley (2007). Visitors and unexpected calls at home: Intrusion or opportunity? *Nursing Management*, 38(8), 56.
- Cohen, Shelley (2006). Change agents bolster new practices in the workplace. *Nursing Management*, 37(6), 16-17.
- Cohen, Shelley (2006). Compliment your staff with nonmonetary rewards. *Nursing Management*, 37(12), 10-14.
- Cohen, Shelley (2006). Critical thinking in the emergency department. Marblehead: HCPro, Inc.
- Cohen, Shelley (2006). Critical thinking in the obstetrics unit. Marblehead: HCPro, Inc.
- Cohen, Shelley (2006). How to terminate a staff nurse. *Nursing Management*, 37(10), 16.
- Cohen, Shelley (2006). Manager tip of the month. Message posted to electronic mailing list (non-archived), Hohenwald, Health Resources Unlimited.
- Cohen, Shelley (2006). Reap value from your vendor. *Nursing Management*, 37(8), 18.
- Cohen, Shelley (2006). Take the fear out of figures. *Nursing Management*, 37(4), 12.
- Cohen, Shelley (2006). Triage tip of the month. Message posted to electronic mailing list (non-archived), Hohenwald, Health Resources Unlimited.
- Cohen, Shelley and Sherrod, Dennis (2005). A practical guide to recruitment and retention. Marblehead: HCPro.
- Cohen, Shelley (2005). Child abuse. In P. Zimmermann & R. Herr (Eds.), *Triage nursing secrets* (pp. 497-503). St.Louis: Mosby.
- Cohen, Shelley (2005). Elder abuse. In P. Zimmermann & R. Herr (Eds.), *Triage nursing secrets* (pp. 505-509). St.Louis: Mosby.
- Cohen, Shelley (2005). Manager tip of the month. Message posted to electronic mailing list (non-archived), Hohenwald, Health Resources Unlimited.
- Cohen, Shelley (2005). Reclaim lost time with better organization. *Nursing Management*, 36(10), 11.
- Cohen, Shelley (2005). Smoothly transition from friend to manager. *Nursing Management*, 36(2), 12.
- Cohen, Shelley (2005). The new manager's guide to surviving (and thriving). *Nursing*

Management, 36(4), 20

Cohen, Shelley (2005). To resolve or confront, that is the question. *Nursing Management, 36(6), 12.*

Cohen, Shelley (2005). Triage tip of the month. Message posted to electronic mailing list (non-archived), Hohenwald, Health Resources Unlimited.

Cohen, S, Cox, S, Kiltch, B, and Webb, S. (2004). Core skills for nurse managers. Marblehead: HCPro.

Presentations: (Five year retrospect, please contact me directly if interested in earlier dates):

Winslow Indian Health Care Winslow, Arizona <i>Emergency Triage Toolbelt</i>	February 2015
Covenant Health Knoxville, TN <i>Leadership Development</i> <i>Standing Orders</i>	November 14, 2014
HCPro Publishers Live Webinar <i>Critical Thinking and Patient Outcomes</i>	November 5, 2014
Memorial Medical Center Las Cruces, New Mexico Behavioral Medicine Emergencies	October 29, 2014
Grand Bahama Health Services Rand Memorial Hospital <i>Emergency Triage Toolbelt</i> <i>Triage Trainer</i>	August 26-28, 2014
Tennessee ENA <i>The Scoop on Standing Orders</i> <i>Triage Red Flags</i> Cookeville, TN	July 19, 2014
<i>Emergency Triage Toolbelt</i> Albany, New York	June 4-5, 2014
New Jersey ENA <i>Critical Thinking Skills New ED Nurse</i>	March 19-20, 2014

<i>Triage Red Flags</i>	January 2013
<i>The Scoop on Standing Orders</i>	
<i>New Manager Survival Tips</i>	
<i>Triage Decisions: Acute v Chronic Pain</i>	
<i>Triage Red Flags</i> Franklin, TN	
New Jersey ENA	March 13-14, 2013
<i>Critical Thinking for the New ED Nurse</i>	
<i>Building a Successful ED Preceptor Program</i>	
<i>Emergency Triage Toolbelt</i> Bethpage, New York	April 17/18, 2013
<i>Triage Trainer</i> Bethpage, New York	April 19, 2013
<i>Emergency Triage Toolbelt</i> Bartlesville, Oklahoma	May 6/7, 2013
<i>Triage Trainer</i> Bartlesville, Oklahoma	May 8, 2013
<i>New Manager Intensive</i> Nursing Management Congress	September 10, 2013
<i>Triage Trainer Update</i> Nashville, TN	September 18, 2013
<i>Sepsis</i> Las Cruces, New Mexico	September 25, 2013
<i>Emergency Triage Toolbelt</i> Nashville, TN	January 9/10, 2012
<i>Emergency Triage Toolbelt</i> Sacramento, CA	February 1/2, 2012
New Jersey ENA	March 14-16, 2012
<i>Critical Thinking For The New ED Nurse</i>	
<i>The Image of Nursing</i>	
<i>Customer Service and Triage</i>	
<i>Emergency Triage Toolbelt/Triage Trainer</i> S. Lake Tahoe, CA	June 4/5/6, 2012

<i>Emergency Triage Toolbelt</i> Winslow, AZ	June 16/17, 2012
Nursing Management Congress Nashville, TN <i>New Manager Intensive</i> <i>How To Get Out In Eight</i>	September 13-15, 2012
<i>Emergency Triage Toolbelt</i> Oceanside, CA	September 20/21, 2012
Emergency Nurses Association Leadership Challenge, Portland, OR <i>Your time for leadership growth</i> <i>Transitioning from one of us to one of them</i>	February 19, 2011
New Jersey ENA Annual Conference <i>Syncope and triage</i> <i>Horizontal violence</i>	March 17, 2011
St. Thomas Hospital <i>Substance abuse</i> <i>Child/Elder abuse</i>	March 25, 2011
Nursing Symposium 2011 Lippincott <i>Geriatric assessment challenges</i> <i>Nurse to nurse hostility</i>	April 29, 2011
Detroit Medical Center Sterling Heights, Michigan Building Your Ark <i>Staying Afloat in Challenging Times</i>	May 11, 2011
<i>Emergency Triage Toolbelt</i> Newport, Vermont	June 8/9, 2011
<i>Triage Trainer</i> Newport, Vermont	June 10, 2011
<i>Emergency Triage Toolbelt</i> Nassau, Bahamas	June 29/30, 2011
<i>Triage Trainer</i> Nassau, Bahamas	July 1, 2011
<i>Leadership Development</i> Humboldt General Hospital	September 13-15, 2011

Winnemucca, Nevada

St. Luke's Hospital
Chesterfield, MO
Our Image, Our Choice

September 23, 2011

Columbia State College
Columbia, TN
Transitions: From Student Nurse to Registered Nurse

October 20, 2011

Nursing Management Congress
Las Vegas
New Manager Intensive

October 26, 2011

Emergency Triage Toolbelt
New York, New York

November 7/8, 2011

Community Activities:

Wounded Warriors in Action Foundation
Event sponsor for purple heart recipients

2013-Present

Tennessee Department of Children Services
Foster Parent

1991-2012

Responsible for all age children on an emergency and respite care basis
Providing advocacy for children in juvenile court system
Provided informal education for foster parents on health care issues

DoubleCreek, Hohenwald, TN
President and co-founder

2002-2012

Non-profit agency that provided reward incentive visits for children in foster and adoptive care in a "cowboy-theme" atmosphere. With permission of the survivors of Gene Autry, the Cowboy Code was the underpinning of the mission of the organization. Responsibilities were at the board and advisory council level and included daily operations which were shared with the other co-founder.

Child Task Force, Hohenwald, TN

2006-Present

Committee member of county wide group that meets needs of at risk children

Continuing Education Activities:

PEARS
April 23, 2015

CPI
Nonviolent Crisis Intervention
February 15, 2015

American Nurses Association
Decoding the Oxyhemoglobin Dissociation Curve
January 21, 2015, 1 Contact Hour

Nursing Management Congress
Manage Your Energy, Not Your Time
Exhibit posters
Empowerment and Engagement
Emerging Trends in Leadership
Night-Shift Friendly Hospital
October 13/15, 2014, 6 Contact Hours

Vanderbilt University
Pediatric Emergencies
April 1, 2014, 1 Contact Hour

Medcom Trainex
Nursing negligence
April 7, 2014, 2 Contact Hours

New Jersey Emergency Nurses Association
Geriatric Medication Considerations
Nurses in War
Clinical Question into Research Study
Alphabet Soup of Hematology Studies

Pink Pinky
March 21, 2014, 5.75 Contact Hours

Advanced Cardiac Life Support
March 25, 2014

American Heart Association
Pediatric Advanced Life Support
February 20, 2014

Emergency Nurses Association
Exploring Eye Emergencies, 0.98 Contact Hours
February 24, 2104

Emergency Nurses Association
Critical Thinking at Triage, 1 Contact Hour
February 24, 2014

American Heart Association
January 25, 2013
Healthcare Provider BLS

ENA Leadership
February 27-March 3, 2013, 12.4 Contact Hours
Principles of Inspiring Leaders
Copyright Law
Apply Evidence Daily
Budget Negotiation
Assessing Geriatric Care
Nurse Driven Protocols
Patient Navigation Through ED

NJ ENA
March 13-15, 2013, 4.75 Contact Hours
Chest X-Ray
Capnography
Pediatric Sepsis
Mini Triage
Pediatric Cannulation

Cardiac Update
May 28, 2013
Williamson Medical Center

ENPC
September 7/8, 2013, 16.25 Contact Hours

Nursing Management Congress
September 13-15, 2012, 9 Contact Hours
Adding Value in A Time Of Volatility
Poster Sessions
Ignite Your Life
Effective Team Building
Healthcare Applications
Using Evidence To Support The Magnet Journey
Nurse Political Power
Moral Leadership in Nursing

Trauma Nursing Core Course
September 8/9, 2012, 14.42 Contact Hours

Myocardial Infarction Part 1
May 28, 2012, 2 Contact Hours
The Sullivan Group

Atypical Chest Pain in Women
May 19, 2012, 1.6 Contact Hours
The Sullivan Group

Pediatric Meningitis
May 3, 2012, 2.8 Contact Hours
The Sullivan Group

Abdominal Aortic Aneurysm
May 17, 2012, 2.9 Contact Hours
The Sullivan Group

NJ ENA: Emergency Care Conference
March 14-16, 2012, 5.25 Contact Hours
Cutting edge of trauma
Cardiac pharmacology
Beta Blockers for acute MI
Rapid assessment of the OB patient
Inhale some helium

Pediatric Advanced Life Support
February 22, 2012, 6 Contact Hours

Nursing Management Congress
October 25-26, 2011, 3 Contact Hours
Transforming Leadership
Accountable Care
Undoing Worst Advice

Tennessee Nurses Association
October 14-16, 2011, 6.5 Contact Hours

Compassion Fatigue
Ending Nurse to Nurse Hostility
Empowerment Puzzle
Negotiating Ethics
Poster Presentation
Generational Differences

Williamson Medical Center
June 17, 2011
Nonviolent Crisis Intervention

Lippincott Williams Wilkins
April 28/29, 2011
Anticoagulants and antiplatelets
IQ + EQ = Emotional intelligence
Ignite your life

Emergency Nursing Association
Leadership Challenge 2011
February 18-20, 2011, 9.05 contact hours
Behavioral health security risk assessment
Critical thinking
Tips for teachers
The art of flexible leadership
Model redesign for front end of ED

Tennessee Nurses Association
October 23, 2010, 3 contact hours
Evidence Based Practice Projects, Genetics and Genomics

American Nurses Association
June 4, 2010, 1.6 contact hours
Medication Errors: Don't let them happen to you

Nursing 2010, Las Vegas, Nevada
April 7/8, 2010, 3.25 contact hours
Interpreting ABG's and applying them to practice
Leadership lessons learned from the wolves
The art of vision

Pediatric Advanced Life Support Renewal
February 24, 2010, 8 contact hours

ENA Leadership Symposium, Chicago
February 2010, 4.25 credits
Leadership growth
Redesigning triage
Leading at every level
Posters review

Lippincott, Williams, Wilkins
Evidence based practice
January 2010, 1.6 contact hours

Williamson Medical Center
January 2010
National Patient Safety Goals
Appropriate care of the adult/pedi patient
Teamwork
Regulatory compliance
Moderate sedation
HIPAA

Urgent Matters
Patient Segmentations: Focus on ESI 3's
December 10, 2009, 1 contact hour

Gannett Education
Awareness enhances care for Muslim patients
October, 2009, 1 contact hour

Lippincott, Williams, Wilkins
Childhood obesity
October 2009, 2.1 contact hours

Evidence Based Clinical Practice Guidelines for the Medical Management of Infants and
Children with Bronchiolitis, Franklin, Tennessee
September 2009, 1 credit

Emergency Nurse Pediatric Course, Franklin, Tennessee
May 2009, 6 hours

Nursing 2009 Symposium, Orlando, Florida
May 2009, 3.5 credits
Heart Failure
Diabetes

ENA Leadership Symposium, Reno, Nevada
March 2009, 7.25 credits
Staffing Guidelines
Complaints
Joint Commission Standards
EBP for capacity
Team Triage

Excelsior College, Albany, NY

Capstone Experience

2009, 5 credits

- Developed on line educational module related to nurse delegation for The Tennessee Nurses Association

Nursing Leadership of the Organizational System

2009, 3 credits

- Knowledge of corporate strategy and the role of leadership
- Environments that merge mission and culture of the organization
- Role of the nurse executive leader to enhance teams and collaborative efforts
- Focus on quality performance infused into the culture

Management of Clinical Systems

2009, 3 credits

- Application of the tools, principles, processes, and techniques related to management
- Activities that promote ongoing quality improvement
- Use of disruptive innovations to improve access and efficiency within healthcare

Professional Role Development and Ethics

2009, 4 credits

- A two-fold focus of content shared between ethics and the role of the advance practice nurse leads to an understanding of the shift in responsibility and expectations at the graduate level.
- Resolution options for ethical conflicts was explored through reality based experiences based on valid and credible references.
- The role of the master's prepared nurse was explored and related to the future of the profession and options for professional leadership in guiding health care delivery.

Community Nursing: Human Diversity and Public Health

2008, 4 credits

- Course content focus on community health assessments and population driven nursing care planning. Vulnerable populations and demographic specifics were realized as integral to the decision making process for both planning and implementation of health related programs.
- *Children aging out of the Tennessee foster care system*
Grant application performed as part of community needs assessment and tools related to research and applying for grants.

Health Care Delivery Systems: Political, Social and Economic Influences
2008, 4 credits

- An overview of the history of health care delivery in the United States provided for a foundation of knowledge to promote good decision making regarding the current state of health care delivery.
- The role of governing bodies and regulatory agencies widened the view for the master's prepared nurse to determine appropriate resources to affect change.
- An interview with a state legislature provided a perspective of the underpinning of the state and local county governments as they relate to health care issues of those citizens.

Informatics and the Health Care Delivery System
2008, 3 credits

- This course content served as an introduction to the integration of technology in the health care systems. Exploration of the evolvment and historical perspectives of healthcare informatics was included.
- The various roles the master's prepared nurse can undertake related to technology were visited. An interview with a representative from an information management application tied our learning to the realities of today's technology capacities.

Theoretical Foundations of Nursing Practice
2008, 3 credits

- Concept analysis and nursing theory were explored as they relate to nursing practice. Application of nursing knowledge in the health care setting was related to current trends including realization of the need for consistent nursing terminology.
- *Patient Observation-Florence Nightingale Style* was the final paper presented to demonstrate an understanding of my ability to apply nursing concept/theory in any future practice settings.

Research and Evidence based Practice
2008, 4 credits

- Methods of data collection were explored along with processes to validate credibility of information. Research techniques and their relationship to evidence based practices were realized as necessary components for process improvement.
- An evidence based practice proposal was developed as part of a team and a qualitative research project was critiqued to demonstrate application of knowledge learned.

Issues in Health Care Informatics
2007, 2 credits

- Issues of both an ethical and practical application were explored as they relate both consumers and health care workers. This was a 100% discussion based grade.
- The role of the master's prepared nurse was introduced as a key element of resolving ethical conflicts related to this technology Public policy and legal implications were explored to learn strategies on analyzing and resolving these issues.

Advancing Knowledge in Healthcare

Practical application of 2007 ACS guidelines: A case-based review

January 4, 2009 1 contact hour

American Heart Association

Advanced cardiac life support

March 2008 16 contact hours

Pediatric advanced life support

April 2008 16 contact hours

Southwest Seminars

2008 Tennessee nursing law

April 2008 5 contact hours

American Nurses Association

Keeping cardiac arrest patients alive with therapeutic hypothermia

October 2007 1.7 contact hours

RN AHC

Syphilis: Still a public health danger

Bedside emergency: Respiratory distress

October 2007 2 contact hours

Nursing Management Congress

September 2007 12.25 contact hours

Recruitment and Retention

May 2007 2.5 contact hours

Emergency Nurses Association

Leadership challenge

February 2007 8.25 contact hours

Emergency Nurses Association

Leadership challenge

February 2006 6.90 contact hours

Trauma Nursing Course

July 2006 19.1 contact hours

Southwest Seminars

2006 Tennessee Nursing Law

March 2006 6 contact hours

