



TRIAGE HIGH-RISK PATIENTS MORE ACCURATELY & RAPIDLY

The productivity of your emergency department hinges on a rapid, accurate assessment of the patient’s acuity level at triage. Optimize your team’s ability to rapidly and accurately assign the appropriate acuity level with our **RSQ® Solutions – Triage Program**.

Developed by experienced triage nurse and clinical educator Shelley Cohen, RN, MSN, CEN, this online CE training and assessment program provides the foundational training your new nurses need to be successful at triage and the ongoing assessment your experienced nurses need to demonstrate triage competency.

EASILY ACCESSIBLE ONLINE PROGRAM



IMPROVE IMPROVE Triage Competency



Practical, relevant CE training delivered through case-based scenarios that strengthen clinical judgment and improve the ability to make a more accurate and rapid triage assignment.

RECOGNIZE RECOGNIZE High-Risk Situations



This platform focuses on high-risk presentations and the most commonly overlooked signs and symptoms. Using either ESI or CTAS, nurses review case-based courses and administrators gain insight into their clinical practice patterns and documentation habits.

ENHANCE ENHANCE Triage Decision-Making & ED Efficiency



Improving the accuracy of the triage assignment allows EDs to focus their resources on the most time-sensitive emergencies.

RSQ® EDUCATION - TRIAGE



We've compiled the fundamental concepts every triage nurse needs to know into an online library that your nurses can access from anywhere at their convenience. The courses explore triage practice standards, documentation best practices, customer service perceptions, and a wide variety of clinical components and includes case studies. Training emphasizes critical thinking skills and applies concepts to real patient presentations to maximize learning.

All **RSQ® Education** programs are built on our core pillars of educational excellence for adult learners:



[▶ WATCH THIS VIDEO](#)

To Learn More About Our Education Philosophy

[View The Full Program Course List Here](#)

125K+ 
COURSES TAKEN

98%
satisfaction
rating

97%
practice change
commitment

RSQ® ASSESSMENT - TRIAGE

Measure initial and ongoing triage competency with this online application to facilitate a scalable and sustainable retrospective chart review process. Using this tool, nursing management can:

- Determine the accuracy of triage levels assigned by an individual nurse and the entire department
- Measure improvements in individual and department accuracy
- Pinpoint performance improvement opportunities for individuals
- Isolate department- or facility-wide trends in triage accuracy to target for clarification
- Identify key documentation elements to reinforce for compliance training.

